



DCU BULLETIN

Division of Credit Unions

Washington State Department of Financial Institutions

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Consumer Information about Financial Markets

The Department of Financial Institutions (DFI) is providing consumers with information and links on what is happening in the financial markets and how it may affect them. Since DFI regulates a wide range of financial service providers, we are providing a breadth of consumer information beyond credit unions and banks. Due to the turmoil in the markets, we have been updating or adding new information on a daily basis.

Here are examples of the consumer information:

Frequently asked questions about market changes:

- Are My Bank or Credit Union Deposits Safe?
- What Happens To My Accounts If A Brokerage Firm Closes Its Doors?
- Are Money Market Funds Insured?
- Where Can I Get More Information About AIG?
- What Should I Do If I Am Having Trouble Making My Monthly Mortgage Payments?
- Where Can I Get Information About Mortgage Servicing?
- How Do I Find Out About The Financial Health Of My Bank Or Credit Union?

We also have a “Recent Developments” page and below are some examples:

- JP Morgan Chase acquires banking operations of Washington Mutual
- Info from FDIC for WaMu customers
- Treasury temporarily guarantees money market funds

Please do not hesitate to direct your members to the DFI website at <http://dfi.wa.gov/> .

Also, let DFI know if you have suggestions to add to the consumer information. If you have questions, do not hesitate to contact Linda Jekel, Director of Credit Unions at (360) 902-8778 or LJekel@dfi.wa.gov .