



## ***DCU BULLETIN***

*Division of Credit Unions*

*Washington State Department of Financial Institutions*

*Phone: (360) 902-8718*

*FAX: (360) 902-8800*

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### **NCUA ISSUES LETTER ON AUTOMATED RESPONSE SYSTEMS**

Enclosed is a copy of a recent NCUA letter (no. 97-CU-1) to credit unions regarding certain internal controls for automated response systems. The letter is pertinent for state credit unions that offer these systems.

The NCUA has instructed its examiners to review internal controls for automated response systems, paying particular attention to those weaknesses described in the letter.

Should you have any questions regarding the information contained in the NCUA letter, please contact either this office or the NCUA.